

ACHC Accredited Palliative Care

Care you can trust.



When comfort, care, and coordination are needed at home, consider VNA Hospice NWI—the only palliative care provider in Northwest Indiana with ACHC Palliative Care Accreditation and one of only two accredited providers in the state of Indiana. VNA Hospice NWI helps individuals retain independence and make choices while addressing emotional, physical, and functional needs. Our care can ease the burden on caregivers, providing relief and support to individuals and their families. The VNA team will work closely with you, providing regular updates and coordinating care to ensure the best possible experience.

+ VNA PALLIATIVE CARE FEATURES:

- + Physician oversight
- + Services provided by clinical social workers, chaplains, registered nurses, and nurse practitioners.
- + Holistic focus on emotional, spiritual, and physical wellbeing for each patient and their family.
- + Safe, quality care backed by national standards
- + Access to a continuum of services, including Meals on Wheels, Medical Guardian help button, We Honor Veterans, Phoenix Center for Grief and Hospice Care

+ ABOUT VNA HOSPICE NWI

VNA Hospice NWI, a community nonprofit, is the premier provider of hospice and palliative care services in Northwest Indiana, trusted for more than 50 years to lead the way with compassion and comfort. VNA Hospice NWI stands out in the community for its deep roots and relationships with local families; its nonprofit, mission-based care; and its physician leadership.

TO MAKE A REFERRAL, CALL VNA HOSPICE NWI

at (219) 462-5195
or fax (219) 548-0945

“Palliative care is emerging as an effective way to help seriously ill patients address symptoms and maximize their quality of life.” - ACHC

ELIGIBILITY FOR PALLIATIVE CARE

- + Diagnosis of a serious or chronic illness or injury with a poor prognosis
- + Need for an added layer of comfort care
- + Desire to reduce hospital visits
- + Preference to remain at home
- + Uncontrolled emotional, spiritual, or physical symptoms
- + Need for continued education about the condition, prognosis, and treatment options
- + Need for Advance Directive discussions and/or education



1450 E. Joliet St.
Crown Point, IN 46307

501 Marquette St.
Valparaiso, IN 46383

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Palliative Care



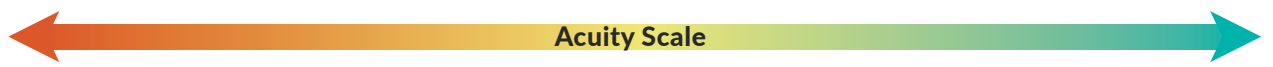
www.vnanwi.org

Palliative Care Model Visit and Communication Frequency by Acuity



Eligibility For Palliative Care

- + Diagnosis of serious or chronic illness or injury with poor prognosis
- + Emotional, spiritual, or physical symptom management
- + Need for continued education related to serious or chronic illness
- + Need for advanced Directive discussion and/or education



	High Risk	Moderate Risk	Discharge
Signs and Symptoms	<ul style="list-style-type: none"> + Emotional and/or spiritual distress + Physical symptoms unmanaged by current plan of care + Unsure of goals of care/ treatment options + Frequent ER visits/hospitalizations + No Advanced Directives in place 	<ul style="list-style-type: none"> + Ongoing emotional/spiritual support + Ongoing therapies in home (PT/OT) + Continued education/discussion on goals of care and Advanced Directives 	<ul style="list-style-type: none"> + Support needs met + Goals of care complete + Advanced care planning complete + Stable disease process
Visit Frequency	<p>Monday-Friday</p> <ul style="list-style-type: none"> + Initial RN or NP visit within 72 hours of referral (unless request later date) + Telephone follow up within 48-72 hours after initial visit + Scheduled visits as determined by need (LCSW, Chaplain, RN, NP) + Telephone follow up between visits + After hours RN available for questions 	<p>Monday-Friday</p> <ul style="list-style-type: none"> + Initial RN or NP visit within 72 hours of referral (unless request later date) + Telephone follow up one week after initial visit + Scheduled visits as determined by need (LCSW, Chaplain, RN, NP) + Telephone follow up between visits + After hours RN available for questions 	<ul style="list-style-type: none"> + Discussion of discharge with palliative team and patient/family + Primary care/specialist notified of discharge
Communication	<ul style="list-style-type: none"> + Visit notes sent to primary care and/or specialist + Phone calls to primary care/specialist as needed to collaborate on care 	<ul style="list-style-type: none"> + Communication to primary care after first visit + Fax/email status updates after each visit 	<ul style="list-style-type: none"> + Fax/phone call to physician + Meet with and send certified letter to patient/family

+ MEDICAL GUARDIAN HELP BUTTON

The VNA Medical Guardian help button empowers seniors to stay at home and maintain their independence while easily connecting to family, friends, or emergency services, 24 hours a day, 7 days a week, with just the press of a button.

+ MEALS ON WHEELS

VNA Meals on Wheels is committed to helping seniors and individuals with disabilities maintain their independence and nutritional well-being by delivering a hot, nutritious lunch with a wellness check.